

Glaudston Soares.

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Production Manager | Technical problem solver

Stone fabrication · Production leadership · Technology

Versatile stone fabrication leader with 14+ years in countertops since 2012, including 8+ years as Production Manager and 1+ year as Senior Production Manager.

01 A LITTLE ABOUT ME

A hands-on leader. A technical mindset.

Expert in CAD drafting/file prep for Baca Robot Saw-Jet & CNC machines, water-jet maintenance/rebuilds, laser templating, team supervision, and production optimization.

Complemented by 27 years of IT experience in PC, networking, and systems administration across Windows, Linux, and macOS, plus Master Certificate in PC and Networking Administration from Clark University.

02 THE WORK SO FAR

Professional experience

2018 – PRESENT Current

Production Manager

Bedrock Granite Co. · Norton, MA

- Led high-volume countertop fabrication shop, supervising 10–15 team members in templating, cutting, polishing, and installation to meet deadlines and quality standards.
- Performed field/in-shop laser templating for accurate, complex project measurements.
- Prepared and optimized CAD files for Baca Robo SawJet and CNC systems, enhancing cut paths and minimizing waste.
- Conducted maintenance and full rebuilds on Baca SawJet systems (waterjets, pumps, abrasives, software).
- Ensured safety compliance and low rework rates through rigorous quality controls.

2017 – 2018

Senior Production Manager

GerrityStone · Woburn, MA

- Directed the full production cycle for 500+ monthly stone projects, ensuring seamless transition from templating to final installation.
- Led a team of 5+ Templaters to verify precise countertop measurements, seam placements, and sink configurations prior to production.
- Collaborated with 10+ Sales/Account Managers to align project specifications and readiness for production execution.
- Programmed sinks and seams into countertops using AutoCAD, enhancing accuracy and production efficiency.
- Verified square footage post-templating to confirm project readiness and optimize production planning.

2016 – 2017

Template Technician

Stonetek Imports Inc. · New Bedford, MA

- Executed precise laser templating using LT-2D3D Laser Templator, capturing accurate measurements for complex custom installations and accelerating production timelines.
- Translated laser data into detailed CAD drawings, enhancing accuracy and reducing fabrication errors.
- Engineered comprehensive production plans from templating data, optimizing workflow efficiency and minimizing material waste.
- Partnered strategically with fabricators and installers to streamline installation processes, cutting on-site modifications.

2012 – 2016

Baca Robot Technician / Fabricator

Discover Marble & Granite · Millbury, MA

- Directed operation and maintenance of Baca Robot Saw-Jet for precision cutting of quartz and natural stone, ensuring optimal performance and throughput.
- Executed water-jet system rebuilds and preventive maintenance leveraging technical expertise to maximize equipment reliability and minimize downtime.
- Led advanced fabrication processes including vein-matching and slab optimization to enhance material yield and reduce waste, driving cost efficiency.

2008 – 2012

Founder / Owner

FinalTouch Detailing · Worcester, MA

- Directed and grew FinalTouch Detailing, overseeing client project management, scheduling, hands-on full auto detailing, and ensuring premium quality delivery.
- Delivered comprehensive inside and outside auto detailing services with meticulous attention to detail, enhancing customer satisfaction and repeat business.

2004 – 2008

Shift Supervisor

Saltus Press · Worcester, MA

- Supervised 10-person shifts in high-volume printing (newspapers, magazines), operating/maintaining saddle stitchers, inserters, and mailing equipment.
- Built core leadership in fast-paced manufacturing, machine ops, and team coordination.

Fabrication toolkit

The tools behind the craft.

BACA Programming 5/5



CNC Programming 3/5



Moraware Expert 5/5



Languages

Connecting across teams and cultures.

English 100%



Portuguese 100%



Spanish 75%



Computer skills

Fluent in the systems behind the work.

- ✓ Software installation / troubleshooting
- ✓ Windows, Linux, and macOS environments
- ✓ 27 years of hands-on computer experience

Education

A foundation in technology and problem solving.

Master Certificate in PC and Networking Administration

Clark University
Worcester, MA

- Focused training in PC hardware, network design/administration, troubleshooting, and systems management.

General Educational Development | GED

Quinsigamond Community College
Worcester, MA

- Demonstrated proficiency in core academic areas including mathematics, science, and language arts with a passing score above 75%.
- Developed critical thinking and problem-solving skills through comprehensive coursework and standardized testing preparation.

03 BUILT THROUGH PRACTICE

Where I make a difference

CAD Drafting & File Prep for Robo SawJet / CNC Machines 5/5



Shop/Production Leadership & Team Management (10+ people) 5/5



Laser Templating (LT 2D/3D Laser Templator) 4/5



Windows/Linux/macOS Administration & Troubleshooting 4/5



Baca SawJet Operation, Maintenance & Waterjet Rebuilds 5/5



Quality Control, Waste Reduction & Safety Protocols 4/5



PC Hardware, Software & Shop Equipment Integration 4/5



A few more things

- Leveraged 14+ years of expertise in quartz and natural stone countertops (since 2012) to drive quality craftsmanship and customer satisfaction.
- Demonstrated commitment to continuous professional growth through willingness to educate myself in any field to enhance organizational impact.
- Strong references available upon request to validate proven track record and leadership capabilities.

Seeking managerial or technical roles where fabrication and tech skills intersect. Open to aligned opportunities and willing to relocate.